All Time Low & Sleeping with Sirens

Sunday, October 18th

Frequently Asked Questions

- **Who can I call if I have a question about the event?**

  210.446.7950 Text Info Line
  or by email: twinprotx@gmail.com

- **Does the event have a website?**

  www.twinproductionstexas.com

- **Where can I buy tickets?**

  www.ticketfly.com

  or Twin Ticket Outlets:
  Animania in Rolling Oaks Mall (near Macy's) • SATX 78247 830-822-6231
  Animatrix in Ingram Park Mall • SATX 78238 210-800-1010
  Blackfly Metamorphosis in Pica Pica Plaza on Military • SATX 78214 210-927-7422
  Flipside Record Parlor 840 SW Military Drive • SATX 78212 210-923-7811

- **How much are tickets?**

  $28.50 Advance / $32 Day of Show *This does not include taxes or service fees

- **Is there a ticket service charge?**

  Yes. Cheapest fees would be at Twin Ticket Outlets or on-site purchase with cash or credit card.

- **Do children need a ticket?**

  Yes

- **Is there a way I pay by phone?**

  Yes, visit www.twinproductionstexas.com for details.

- **What do I need to pick up my tickets?**

  Photo ID. We also recommend you have a copy of your confirmation email or order # on your phone or printed.

- **Will tickets be available at will call?**

  Yes, Will Call is an option when tickets are purchased

- **What time will you open the box office for walk up sales?**

  Typically between 12:00pm – 2:00pm, TBD closer to date.

- **Do you take credit cards at the box office or cash only?**

  Cash only at doors

- **What time will the bands go on?**

  Set Times are posted Day of Show from Twin Productions' socials. #twinprotx or Twin Productions. We will pop up on all socials.

- **Is the event rain or shine?**

  Yes

- **What is the event over?**

  10:00pm

- **What type of food?**

  TBA

- **Can I check my bag or camera?**

  Please call the Twin Info Line

- **What am I not allowed to bring?**

  No drugs, alcohol, etc. With any other questions please call the Twin Info Line

- **Can I bring my pet?**

  No pets allowed

- **Am I allowed to come back in if I leave?**

No ins-and-outs are allowed

- **Is smoking allowed?**

  Venue determines

- **Are there handicap/wheelchair seating or restrooms?**

  Venue determines

- **Are you on the bus route?**

  Venue determines

- **Do you have bike racks?**

  Venue determines